

Verifile International Newsletter | **October 2016**

Welcome to our October edition of the International Newsletter 2016 which we hope you find helpful in keeping up to date.

**FCA - IMPORTANT UPDATE: Final Rules for Regulatory References**

The FCA have published the final rules for regulatory references which come into effect on 7<sup>th</sup> March 2017.

Banks and insurers have a five-month transitional period to implement the new regulations, which now include requesting references for the last 6 years for regulated individuals. There is also a requirement for firms to adopt the new FCA and PRA Regulatory Reference template, both for requesting references and providing reference responses. Verifile has started using **this template** to request new references today.

Details of the final rules and an example of the Regulatory Reference template can be found here: **Strengthening Accountability in Banking and Insurance: Regulatory References Final Rules**.

Please contact your Verifile Account Manager to discuss your requirements, if you currently don't have the minimum 6 years referencing or for further information regarding the final rules for Regulatory References.

**Candidate communications**

Many of our clients use our candidate management service, where if queries arise during the screening process Verifile liaises directly with the candidate being screened. When Verifile contacts candidates, we always pick up the telephone and follow up with an email confirming our conversation. If however we reach a voicemail we always email explaining our query. These follow up emails have previously been copied to the person who placed the order with us. After receiving feedback from many of our clients, we have decided to only copy you into our last follow up email to the candidate. By this point, we have already contacted the candidate by telephone and email twice, and have still not received a response to our query. If you would like to continue to be copied in to all emails to your candidates, then please do not hesitate to contact us.

**International Trade Price List Update**

Please find enclosed an update of our overseas (non-UK) coverage and price list for the following check types:

- [Criminal](#)
- [Credit / Financial](#)
- [Directorships](#)
- [Driving Licence](#)
- [Identity Verification](#)
- [Company Credit Checks](#)

Issue #19



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## Contact Us

Tel: +44 (0) 1234 339 350  
[www.verifile.co.uk](http://www.verifile.co.uk)  
[service@verifile.co.uk](mailto:service@verifile.co.uk)

This update is issued as a result of currency exchange changes that have taken place since our last update.

These changes are effective from today.

To download the new overseas matrixes which cover availability and prices, please follow the links above.

Should you have any questions regarding overseas checks please do not hesitate to contact us on +44 (0)1234 339 350 or by email at [service@verifile.co.uk](mailto:service@verifile.co.uk)

### Verifile Honoured by Mayoral Visit

On Wednesday 28th September, Verifile was proud to receive a visit from the Mayor of Bedford, Mayor Dave Hodgeson MBE.

The Mayor was invited to tour our offices, meet the staff and have a demonstration of our advances in software development.



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